

Home Care Direct



Home Care Direct will help you to manage your care when you have a direct payment or a personal health budget.



A **Direct Payment** or a **Personal Health Budget** is when you have been given the money to pay for your own support or care.

With Home Care Direct:



- You will choose your own support workers or carers
- You will control the support and care that they provide



We will:

- Pay them and make sure:
 - They pay the right tax and national insurance
 - They pay into a pension scheme
- Give them training so that they do the job to a high standard
- Be their employer in law - which means that we would deal with any legal problems.



Home Care Direct makes it easy for people with complex health issues to have a personal health budget.



Home Care Direct works with other health and care organisations to meet the needs of people with Direct Payments or a Personal Health Budget.



We help people to live with their health condition or disability at home in their local community.

We help people to have control over their own support at home.

Our services

Home Care Direct provide these services:



- Because we are the legal employer for you, you won't have to worry about a support worker or carer making a claim against you we will deal with it



- We will help you to choose your support worker and train them to meet your needs



- We have a telephone support service for both you and your support worker. You can contact our emergency out of hours contacts



- We help you to have meetings with your support worker to talk about their work



- We make sure that the care you get is up to the standards set out by the Care Quality Commission



- We keep in touch with you to check on the support you are getting



- We can help you with:
 - Housing issues through our partners



- Thinking about how to make your life better

Contact us



You can contact us at:

Telephone: **0345 061 9000**



Web: **www.homecaresdirect.co.uk**



Email us on:

enquiries@homecaresdirect.co.uk

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